



Audio Engineering Associates



1029 N. Allen Ave. Pasadena, CA 91104 Tel: 626-798-9128 Fax: 626-798-2378 StereoMS@aol.com

MICROPHONE REPAIR ORDER

Dear Customer,

Thank you for entrusting your microphone to us for repair. Our standard policy is to restore microphones as closely as possible to their original operating specifications. Commonly for ribbon mics, the only work required is ribbon replacement and general cleaning. Because time and countless sessions can take their toll, some owners also desire cosmetic repairs or full restorations, to enhance the value of the microphone. A "new-looking" microphone can also provide inspiration for the artist who has to work with it.

We generally quote four to six weeks for microphone repairs. Many microphones can be completed in less time, and "rush jobs" can be accommodated in two weeks for an additional charge of \$100 per mic.

Please be sure to pack your microphone carefully, with an ample amount of cushioning when you ship it to us. CAUTION: It is necessary to support RCA44 grilles carefully to prevent damage during shipping.

The following prices are for RCA and Coles ribbon microphones. For additional information, please contact us at AEAsupport@aol.com or call (800) 798-9127; ask for the Service Department.

Damaged or missing original RCA microphone parts can often be replaced with museum-quality AEA replicas. (Your original parts will be returned with your mic.) AEA manufactures all parts for the RCA 44 and many of the external parts for the 77-series. All parts meet or exceed original factory specifications (e.g. our bright chrome 44 yoke is a bronze investment casting rather than the less robust original zinc casting). We also stock most of the parts for the **Coles/STC 4038** and can order all parts.

General repair price schedule:

| | |
|---|--------------|
| Re-ribbon most RCA microphones | \$140.00 |
| Re-ribbon Coles/STC 4038 | \$197.00 |
| Re-ribbon Coles/STC 4104 | \$197.00 |
| Shop Labor Rate | \$95.00 /hr. |
| Rush Charge | \$100.00 |
| RCA 44 grille set in satin or bright chrome | \$250.00 |
| RCA 44 yoke in satin chrome | \$200.00 |
| RCA 44 yoke in bright chrome (cast bronze) | \$250.00 |
| RCA 44 yoke hardware pack | \$85.00 |
| RCA 44 cushion mount in satin or bright Chrome | \$200.00 |
| RCA 77 grille set in chrome (satin or bright) or paint | \$250.00 |
| RCA 77 yoke in chrome (satin or bright) or paint | \$200.00 |
| RCA 77 cushion mount in chrome (satin or bright) or paint | \$250.00 |
| Functional 44 or 77 one piece cushion mount in (aluminum, black, umber paint) | \$115.00 |
| Standard Cable (10' black star quad captive cable & Switchcraft connector) | \$95.00 |



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Please complete one form for each microphone.

Manufacturer _____ Model _____

Please describe any problems your microphone is experiencing:

Your Contact Information:

Name _____ Company _____

Street Address _____

City _____ State _____ Zip _____

Phone _____ - _____ - _____ Fax _____ - _____ - _____ Email _____

Do you want UPS return shipment to require an Adult Signature for delivery? Yes No

For how much do you want the microphone insured? \$ _____ None

Customer Signature _____ Date _____

Upon request, AEA will provide an estimate for all non-warranty repairs, which will be billed as a 1/2 hour labor charge (\$47.50).

Provide an estimate prior to commencement of work.

Perform the *functional* repairs necessary to return the microphone to good "working condition."

Replace the ribbon (required if ribbon is broken or stretched, or if the gap is restricted)

Correct inverted polarity if necessary (to conform to the *Pin-2 Hi* international standard)

Replace output cord and connector (star quad cable with Switchcraft connector)

Standard Custom: _____

Restore as closely as possible to "original factory standards"

Other: _____

Perform additional *cosmetic* repairs as specified below.

Re-silk grilles

Remove dents from grilles (Note: this process can damage silk and may require re-silking)

Re-plate grilles (bright or satin chrome) (Note: not recommended due to thinning of the perforated grille material. Automatically includes re-silking.)

Re-plate other plated parts (bright or satin chrome)

Please specify other parts to be re-plated: _____

Repaint transformer case

Replace missing badges and logos where possible

Replace degraded rubber parts

Replace all degraded or missing small hardware.

(Washers, spacers, thumbscrews, etc.)

Other: _____

Please attach a separate page if you have additional repair requests.